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## 2-1-1- Call Center Impact

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United Way's 2-1-1 Information and Referral Center connects callers to resources for help with housing, utility payments, food, transportation and more. Our Call Specialists search more than 800 Central Alabama organizations to answer each caller's specific need.

All calls are free and confidential.

[uwca.org/211](http://uwca.org/211)



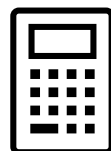
**27,561**

**Calls for Help Answered**



**59,402**

**Referrals Provided**



**205**

**Households Stabilized  
through Financial Assistance**



**2,055**

**Free Lyft Rides Provided**



**Connects Central Alabama**